

# Firmware Requirements for LTE Cell Radios

## 2GIG-LTEV-A-GC2 – Alarm.com Verizon 4G LTE Cell Radio for GC2

The 2GIG-LTEV-A-GC2 4G LTE cell module requires FW v1.17 or newer to be installed on GC2 to work correctly. To update firmware on the GC2 panel, do the following:

1. Order the 2GIG-UPDV: Easy Updater for GC2 Panel.
2. Download 1.17 or newer from dealer.2gig.com
3. Follow the instructions provided with the update tool to update the firmware on your GC2 panel.



## 2GIG-LTEV-A-GC3 – Alarm.com Verizon 4G LTE Cell Radio for GC3

The 2GIG-LTEV-A-GC3 4G LTE cell module requires FW v3.0.2 or newer to be installed on GC3 to work correctly. To update firmware on the GC3 panel, do the following:

1. Download the firmware update (v3.0.2 or newer) file from dealer.2gig.com.
2. Save the firmware file to the root directory of a USB flash drive.  
Note: The USB flash drive must have only one partition.
3. Plug the USB flash drive into the USB port on the top of the GC3 panel.
4. Panel will display a notice that there is a new firmware to install. Select Update.
5. Enter the Installer code or Master code.
6. The GC3 will install the update and restart.



NOTE: Optionally, alarm.com could be used to send out an OTA to update your panel. Charges may apply. If you have any questions or comments, call 2GIG technical support at 1-855-2GIG-TECH